

Transferring Your Contacts to iPhone 3G

iPhone syncs contacts with several applications including Address Book, Entourage for Mac, Outlook/Outlook Express and Yahoo! Address Book. You can also enter contacts manually into iPhone or transfer them using the instructions below.

Transfer contacts from:	Instructions
iPhone (original version)	Sync with iTunes, same as you do today
AT&T Devices (with AT&T SIM) See below for AT&T devices that don't store contacts on SIM card, like Blackberry	<ol style="list-style-type: none"> 1. Install SIM card from previous device into iPhone 3G and select Settings >>> Mail/Calendar/Contacts >>> Import SIM Contacts >>> SIM Import 2. If you will not be using your old SIM card in iPhone 3G (e.g. your old SIM card was 2G and had to be replaced) remove the old SIM card and re-install the new active AT&T 3G SIM card <p>Note: When transferring contacts from SIM card to iPhone 3G, only the first number listed for each contact will be transferred to the new device. If any secondary numbers are listed under a contact they will not be transferred.</p> <p>Example: "Chris home", "Chris work", "Chris pager" only "Chris Home" will transfer</p>
Non-AT&T Devices and devices that don't store contacts on SIM card	<p>Contacts can be transferred at a company owned AT&T retail location.</p> <p>NOTE: This process should also be used for devices that don't store contacts on the SIM card, like Blackberry devices.</p>

Handing Off Your Original iPhone to Someone Else

1. Erase all content and prior settings from iPhone
 - **Settings >>> General >>> Reset >>> Erase All Content and Settings >>> Erase iPhone**
 - If a SIM card is not installed, press OK if you receive an error message.
2. Give these instructions to the new iPhone user to activate or upgrade:

Customers new to AT&T or adding a new line to an AT&T account:

1. If an AT&T SIM card is not provided, visit an AT&T Store and inform them you need a SIM card for your iPhone (www.wireless.att.com/find-a-store/).
2. If an AT&T SIM card is provided, insert the SIM card into iPhone (see graphic below).
IMPORTANT: If your activation was processed in an AT&T store, you must choose the Existing Customer option in iTunes.
3. Complete the activation process at home or work via iTunes at www.apple.com/itunes

Existing AT&T Customers

1. Use current AT&T SIM card (see graphic below).
2. Complete the activation process at home or work via iTunes at www.apple.com/itunes

The iTunes activation process will perform a credit check when activating a new line of service. iTunes will also allow you to transfer your number from a different wireless carrier, select a rate plan and required data plan, upgrade your text message package, set up your iTunes account, accept iPhone and AT&T Terms and Conditions, and download the latest version of software to your iPhone.

How to Insert/Remove the SIM Card

To insert the SIM card, insert the end of a small paper clip into the hole on the SIM tray (located at the top of your iPhone). Press firmly and push it straight in until the tray pops out. Insert the SIM card so that it is positioned within the tray's form. The gold side will be visible if the SIM card is positioned correctly. Close the tray.

